

# LIAISON PROFILE



## HUGO LEON

FIELD QUALITY REPRESENTATIVE  
Ford - Chicago, IL

### NARRATIVE

Hugo has more than 20 years of experience in the automotive industry. He is an effective problem solver with a strict attention to detail. Hugo is a reliable liaison and well experienced with Ford processes and systems, ensuring a high level of support for his customers.

### CERTIFICATIONS & TRAININGS

- » Bilingual in Spanish and English

### WHAT OUR CUSTOMERS SAY

"Hugo is very detailed-oriented. He goes the extra mile with his time and effort to provide feedback. He is well respected inside the OEM."



team quality services

[www.teamqualityservices.com](http://www.teamqualityservices.com)

1.866.568.TEAM (8326)

### SPECIALIZED COMMODITIES

- » Injection Molding
- » Electronic Components
- » Power Train
- » Airbags

### TQS EXPERIENCE

*Since 2019*

- » Full access to OEM and sequencer facilities
- » Established professional relationships with incoming quality team, PVT, STA, and NP&L
- » Assist when problems arise to implement certification in a timely manner
- » Work with the team to provide the best quality parts for our customer
- » Ensure customer needs are met on a daily basis

### OTHER RELEVANT EXPERIENCE

#### Self-Employed, Quality Assurance Customer Representative

- » Experienced with how parts are located and measured in a vehicle system
- » Represented customers in QR binning meetings and supplier quality meetings
- » Implemented and executed the "Contain, Action, Prevention" process to protect Ford Chicago Assembly
- » Performed trials to properly implement new design and process changes

#### Greater Chicago Auto Auction, Safety Coordinator & Ford Coordinator

- » Supervised level of performance and quality control before releasing vehicle to the floor for sale
- » Managed and inspected automobile quality to detect defects
- » Held weekly meetings with employees to explain safety and business regulations