

# LIAISON PROFILE



## TONIA TAYLOR-HANSON

FIELD QUALITY REPRESENTATIVE

Ford Truck- Louisville, KY

Ford - Louisville, KY

### NARRATIVE

Tonia has more than six years of experience in the automotive quality industry. She thrives in fast-paced environments, takes initiative, and has strong problem solving skills. Tonia is dedicated to customer satisfaction and getting the job done correctly in a timely manner.

### TRAININGS & CERTIFICATIONS

- » Hazmat Certified

### WHAT OUR CUSTOMERS SAY

"Tonia is wonderful support. She always knows what is going on and quickly and efficiently gets tasks completed. Very knowledgeable. Great asset."

"Tonia is a good team player. She is always interested in helping us close issues. I like to work with her. She gives us helpful feedback."



team quality services

[www.teamqualityservices.com](http://www.teamqualityservices.com)

1.866.568.TEAM (8326)

### SPECIALIZED COMMODITIES

- » Fluid Hoses
- » Transfer Cases
- » Tedlar
- » Body Sides
- » Inside & Outside Body Parts
- » Sheet Metal
- » Steering Wheels
- » Seat Belts
- » Airbags
- » Washer Hoses
- » Electrical
- » Fuel Systems
- » Shifter Cables
- » Vacuum Hoses

### TQS EXPERIENCE

*Since 2015*

- » Full access to OEM and sequencer facilities
- » Established professional relationships with all necessary plant personnel
- » Proactively monitor and address quality concerns
- » Document and communicate quality issues to customer

### OTHER RELEVANT EXPERIENCE

#### Proxemics Consulting, Quality Control Liaison

- » Provided quality liaison services at Ford Kentucky Truck, Ford Louisville, Toyota Georgetown, Toyota Evansville
- » Communicated daily with Quality Manager and automotive plant supplier quality engineers
- » Controlled further processing of non-conforming item, deficiency, or unsatisfactory condition, including stopping shipment until proper effective action had been taken
- » Supported, developed, and implemented systems for trending production and performance quality levels

#### Fagron, Lab Tech/Coordinator

- » Conducted inventory control
- » Coordinated with regulatory affairs, shipping, sales, and purchasing for incoming shipment of products
- » Supervised all safety regulations