

# LIAISON PROFILE



## WENDY BIROTH

FIELD QUALITY REPRESENTATIVE  
GM Flint, MI

### NARRATIVE

Wendy has been with TQS for more than 17 years. She has a wealth of knowledge in the automotive industry, provides excellent customer service, and communicates effectively. Wendy is a huge asset to our team and is well liked by customers and plant personnel.

### TRAININGS & CERTIFICATIONS

- » Hazmat Certified
- » QS9000
- » 5S Application
- » Lean Manufacturing
- » GM Safety Training

### EDUCATION

- » Business Degree from Lansing Community College

### WHAT OUR CUSTOMERS SAY

“Great rep. Look forward to having Wendy as an asset in Flint with the upcoming launch.”

### SPECIALIZED COMMODITIES

- » Module Builds
- » Class A, B & C Surfaces
- » Electrical
- » Metal Forming
- » Injection Molding
- » Brake Systems
- » Fuel Systems
- » Safety Equipment

### TQS EXPERIENCE

*Since 2002*

- » Full access to OEM and sequencer facilities
- » Established professional relationships with Plant Manager, Assistant Plant Manager, materials personnel, Quality Manager, team leaders, and operators
- » Auditing parts for potential quality issues and problem solving issues
- » Checking scrap for discrepancies
- » Keeping in close communication with supplier and OEM



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