

LIAISON PROFILE



JOE ANDERSON

FIELD QUALITY REPRESENTATIVE
Chrysler - Toledo (North), OH

NARRATIVE

Joe has more than 6 years of experience with TQS and an additional 8 years of experience working with OEMs in the agriculture market. He is detail oriented, customer driven, and always goes above and beyond. Joe is personable and great at building relationships with customers and OEM personnel.

CERTIFICATIONS & TRAININGS

- » ISO 9001 Training

WHAT OUR CUSTOMERS SAY

"Joe is always on top of our issues and performs his duties very well."



team quality services

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SPECIALIZED COMMODITIES

- » Stamp Metal
- » Instrument Panels
- » Transmission Components
- » Bumpers
- » Fuel Components
- » Carpet
- » Windshield Fill/Drain Components

TQS EXPERIENCE

Since 2013

- » Full access to OEM and sequencer facilities
- » Established professional relationships with quality managers, supplier quality, line leaders, and supplier table leaders
- » Enter daily notes and respond to quality alerts in Qnet
- » Walk the production line, audit parts, and check the supplier tables daily for non-conforming parts
- » Communicate daily with line leaders, SQs, and customer
- » Visit sequencers as needed

OTHER RELEVANT EXPERIENCE

Faster, Inc., Technical Specialist

- » Managed OEM accounts
- » Entered daily order information for OEMs
- » Provided customer service and application information
- » Played major role in achieving partner status with John Deere, who requires excellent customer service, pricing, delivery, and warranties