

# LIAISON PROFILE



## ROB WALKER

FIELD QUALITY REPRESENTATIVE

Chrysler - Brampton, Ontario

Ford - Oakville, Ontario

### NARRATIVE

Rob has worked at TQS for more than 16 years. His positive attitude, reliability, and work ethic guide him in providing customer satisfaction. Rob has a great relationship with plant personnel and is always willing to go above and beyond to get the job done.

### CERTIFICATIONS & TRAINING

- » Hazmat Certified

### WHAT OUR CUSTOMERS SAY

"We are receiving excellent support from Rob."

"Rob stays on top of issues and communicates ahead of the plant. He is always dependable and attentive to our needs. Great job, Rob."

"Rob has demonstrated a great work ethic and his "can do" attitude is what makes him very effective in his role."

### SPECIALIZED COMMODITIES

- » Drivetrain
- » Stamped Metal
- » Safety Components
- » Interior Trim
- » Lighting

### TQS EXPERIENCE

*Since 2003*

- » Full access to OEM and sequencer facilities
- » Established professional relationships with quality engineers, Quality Manager, incoming quality inspectors, line coaches, team leaders, MP&L personnel, and repair personnel
- » Work closely with incoming quality department
- » Ensure all parts on the production line conform with product specifications
- » Liaise between the OEM and the supplier for all quality concerns
- » Resolve issues in a timely manner
- » Work with MP&L to place safety stock order, when required



team quality services

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