

LIAISON PROFILE



SAI DOMMATI

FIELD QUALITY REPRESENTATIVE

GM Oshawa, ON

Chrysler - Brampton, ON

NARRATIVE

Sai has worked in quality for his entire professional career as a quality inspector and resident quality engineer. He is well versed in several different commodities and is quick to learn new parts. Sai is an effective problem solver, he provides excellent customer service, and he builds strong relationships with plant personnel.

EDUCATION

- » Bachelor of Engineering - Electrical

WHAT OUR CUSTOMERS SAY

"Sai has always been professional when dealing with the Oshawa Flex Trim SAC team."

"Sai has been doing a great job."

SPECIALIZED COMMODITIES

- » Radios
- » Amplifiers
- » Speakers
- » Head & Tail Lamps
- » Steering Wheels
- » Seat Belts & Buckles
- » Airbags
- » Blind Spot Sensors
- » Satellite Sensors
- » Side Impact Sensors
- » Flooring

TQS EXPERIENCE

Since 2018

- » Full access to OEMs and sequencer facilities
- » Established professional relationships with the Plant Supplier Quality Manager and Engineer, Resident Quality Engineer, Project Manager, Receiving Inspection Supervisor, CPA Auditor
- » Communicate between OEM and customer on a daily basis
- » Coordinate and implement containment action at OEM and Tier 1 level with third-party inspection companies

OTHER RELEVANT EXPERIENCE

Harman Becker, Resident Quality Engineer

- » Provided first response to in-vehicle troubleshooting of infotainment system issues
- » Supported corporate quality objectives and communicated customer demands to all groups involved
- » Provided technical direction to employees regarding root cause analysis and issue resolution

Quality Inspector, EHD/Kit Management

- » Resolved conflicts and determined reasons for errors in products using technical skills and knowledge to identify problems
- » Root cause analysis and implementation of corrective action for process-related concerns
- » Analyzed failure, corrective actions, and preventative actions to respond to customer complaints and prepared non-conformance statistical data for customer-supplier process improvement



team quality services

www.teamqualityservices.com

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