

# LIAISON PROFILE



## SONJA HIGGINBOTHAM

FIELD QUALITY REPRESENTATIVE

BMW - Spartanburg, SC

### NARRATIVE

Sonja has a technical understanding of automotive parts and processes. She is knowledgeable on the logistics inside BMW and has built relationships with many BMW personnel. Sonja is a reliable self-starter who excels in problem solving.

### TRAININGS & CERTIFICATIONS

- » Hazmat Certified
- » Forklift Certified

### EDUCATION

- » Certified Phlebotomist/Lab Tech

### WHAT OUR CUSTOMERS SAY

"Sonja has been a huge help to us. She is always available when we need her and keeps us well informed on what is going on in the day to day."

### SPECIALIZED COMMODITIES

- » Axle Boots
- » Radiator Seals
- » Steering Column Boots
- » Gaskets
- » Roof Rails
- » Air Bags
- » Bumper Beams
- » Air Vents
- » Gear Shifters
- » Steering Wheels
- » Fuel Pumps
- » Seats

### TQS EXPERIENCE

*Since 2019*

- » Full access to OEM
- » Established professional relationships with supervisors, managers, logistics techs, Trigo leads, district managers, line associates, and Formal D associates and supervisors
- » Respond to quality issues and provide alerts and reports to supplier
- » Inspect, troubleshoot, and repair parts during various processes
- » Arrange and supervise on-site sorts

### OTHER RELEVANT EXPERIENCE

**Fukoku America, Inspector**

- » Quality inspection of several different rubber components
- » Recorded information pertaining to specific sorts



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