

LIAISON PROFILE



STEVEN ROUSE

FIELD QUALITY REPRESENTATIVE
BMW - Spartanburg, SC

NARRATIVE

Steven has been ensuring quality in the automotive industry for more than 12 years. He has extensive knowledge in BMW quality standards, policies, and procedures. Steven excels at building relationships and is willing to go above and beyond for his customers.

CERTIFICATIONS & TRAINING

- » Hazmat Certified
- » Blitz 2 Certified
- » Welding Certified

WHAT OUR CUSTOMERS SAY

"Steven is prompt in his response and has always provided good communication."



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SPECIALIZED COMMODITIES

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TQS EXPERIENCE

Since 2016

- » Full access to OEM, limited access to sequencer facilities
- » Established professional relationships with most managers, engineers, and associates at BMW
- » Check red tables and PEVL area daily
- » Report quality issues to supplier and resolve in a timely manner

OTHER RELEVANT EXPERIENCE

WKW Automotive, Resident Junior Quality Engineer

- » Ensured quality parts left the facility and shipped to BMW
- » Contained bad parts to eliminate breaks in production
- » Coordinated with Quality Manager and Quality Engineer to resolve issues

Bertrandt, Test Driver and Quality Specialist

- » Test drove vehicles on designated routes and recorded data

Bentler Automotive, Quality Tech

- » Monitored and maintained the quality of parts being shipped to BMW
- » Performed audits and made sure tools were calibrated
- » Checked the poke-out system to ensure proper operation and report failures to liaison at BMW